



## Three Year Limited Warranty Ralide-West HorsePac / ProPac Pack Panniers

Outfitters Supply, Inc. warrants all HorsePac Panniers and ProPac Panniers sold by Outfitters Supply, Inc. or any authorized dealer to be free of defects in material or workmanship for a period of three (3) years from the date of purchase. If a product is found to be defective by Outfitters Supply, Inc., at its sole discretion, Outfitters Supply, Inc.'s only responsibility shall be limited to repair or replacement of the defective product.

If Outfitters Supply, Inc determines, after inspection, that the returned item is not defective or that the defect was not a result of defective workmanship or materials, the purchaser will be notified that the item is not covered by this warranty. Outfitters Supply, Inc will neither replace nor repair the item except upon the purchaser's request and at the purchaser's expense. This warranty is subject to the following limitations:

1. This warranty only applies to Ralide-West HorsePac Panniers and Ralide-West ProPac Panniers purchased from Outfitters Supply, Inc. or an authorized dealer and is valid for the original purchaser only.
2. All products returned to Outfitters Supply, Inc. for warranty inspection must receive prior return authorization which can be given over the phone. Ship products prepaid and insured. Outfitters Supply, Inc. assumes no responsibility for products during shipment from the customer to our warranty department. Shipping charges are not refundable. Excluded from coverage under this warranty are the following:
  - Damage caused by misuse, abuse or neglect.
  - Loss of property or personal injury.
  - Damage caused by a wreck or anything other than defects in material or workmanship.
3. All coverage under this warranty is void if any modification, change or alteration has been made to the product that is not approved by Outfitters Supply, Inc.
4. Repaired or replaced products are covered for the remainder of the original warranty.
5. All warranty claims must be accompanied by the original purchase receipt from Outfitters Supply, Inc. or any authorized dealer. Invoice or charge receipt must clearly identify the dealer.
6. Ralide-West products are not covered by any verbal warranties. This warranty supersedes any previous warranties implied or inferred.

Product Model Number/ Name: \_\_\_\_\_ Date of Purchase: \_\_\_\_\_



Keep For Your Records

Detach and Mail



## Three Year Limited Warranty Registration Card

**Ralide-West HorsePac / ProPac Pack Panniers**

PLEASE READ AGREEMENT BEFORE SIGNING

Product Model Number/ Name: \_\_\_\_\_ Date of Purchase: \_\_\_\_\_

Where Purchased (Store & location): \_\_\_\_\_ Amount Paid \$ \_\_\_\_\_

Print Name: \_\_\_\_\_


Address: \_\_\_\_\_

City \_\_\_\_\_ ST \_\_\_\_\_ Zip Code \_\_\_\_\_

E-mail: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

My signature above acknowledges that I have read, fully understand, and accept this limited warranty agreement. Warranty Card must be returned within 14 days of purchase with a copy of the dated receipt.

Return registration card & receipt to:  Outfitters Supply, Inc  
7373 US Hwy 2 East  
Columbia Falls, MT 59912